

## **ELDER ABUSE AND NEGLECT: PREVENTING, RECOGNIZING, AND REPORTING INSERVICE HANDOUT**

### **1. Ways Elders are Abused**

- Stealing or mismanaging the money, property, or belongings of an older person. Also called exploitation.
- Using physical force to cause physical pain or injury.
- Failing to provide something necessary for health and safety, such as personal care, food, shelter, or medicine.
- Causing emotional or psychological pain. Includes isolation, verbal abuse, threats, and humiliation.
- Confining someone against his will, or strictly controlling the elder's behavior. Includes improper use of restraints and medications to control difficult behaviors.
- Forcing sexual contact without the elder person's consent, including touching or sexual talk.

Other Ways Elders Are Abused:

- Over-medicating
- Denying aids such as walkers, eyeglasses, or dentures
- Dirty living conditions
- Inadequate heating and air conditioning

### **2. How to recognize caregiver stress**

Are you an overly stressed caregiver? Answer Yes or No.

1. I am frequently unable to sleep because I have so much on my mind.
2. Most of the time I don't feel very good.
3. I have difficulty concentrating, and often forget to do routine tasks.
4. I feel depressed or sad much of the time.
5. I feel worried and anxious almost all the time.
6. I lose my temper easily and become angry at other people.
7. I don't think there's anything wrong with me; I just wish everyone else would stop doing things that upset me.
8. Most days I feel irritable and moody, often snapping at others.
9. I feel tired almost all the time, and just drag myself through my days.
10. I'm too busy to do anything fun or to go out with my friends.

Any "yes" answers could be a sign of excessive stress. More than three "yes" answers should prompt you to talk to your supervisor or physician about the way you are feeling.

Caregivers who are feeling too much stress are more likely to be abusive or neglectful of the people in their care. To be a good caregiver, you must care for yourself as well as others.

### **3. Signs of Elder Abuse and Neglect**

Be concerned if you see an elderly person showing these new behaviors or signs:

#### ***Personality and behavior changes:***

1. Becoming withdrawn, unusually quiet, depressed, or shy.
2. Becoming anxious, worried, easily upset.
3. Refusing care from caregivers.
4. Not wanting to be around people, not wanting to see visitors.

#### ***Physical signs:***

1. Bruises or burns.
2. In a woman, vaginal bleeding or bruising of the genitals or thighs.
3. Fractures
4. Unreasonable or inconsistent explanations for injuries
5. Frequent emergency room visits

#### ***Signs of possible neglect:***

1. Weight loss, malnutrition, or dehydration.
2. Insufficient clothing, shoes, or basic hygiene items.
3. Medications not filled or taken.
4. Doctor visits not scheduled or kept.
5. Unclean appearance or smell.
6. Skin ulcers or sores.
7. Declining health.

While most of these things are controlled in an institution, it is possible for any of them to occur anywhere. Abusive or neglectful caregivers can be professionals as well as family members. It is important for everyone to be alert to the signs.

### **4. Report Abuse or Neglect**

Anyone who knows of an elderly person being abused or neglected is obligated to notify the proper authorities. Reporting procedures vary by state. Any aide who suspects abuse of a resident by either a family member or another professional caregiver should first report it to his or her supervisor. You should become familiar with any statements of rights that your state has issued to protect the elderly and residents of care facilities—ask your supervisor for a copy.

Every state has an office or department that deals with abuse and neglect of the elderly. There are different names for these offices: Human Services, Adult Protective Services, Health and Welfare, Department of Aging, etc.

## **5. Child Abuse Inservice**

### Purpose

The purpose of this course is to assist healthcare professionals in identifying and responding to child abuse.

### Objectives

After completing this course, the learner will be able to meet the following five objectives:

1. define child abuse,
2. identify the signs and symptoms of the different forms of child abuse,
3. identify the impact of abuse on children,
4. identify resources for reporting child abuse, and
5. identify the healthcare professional's role in identification and prevention of child abuse.

### What is Physical Abuse?

Physical abuse is the use of physical force that may result in bodily injury, physical pain, or impairment. Physical abuse may include acts of violence like striking, hitting, beating, pushing, shoving, shaking, slapping, kicking, pinching, and burning. This abuse may not have been intended to hurt the child; but an injury may have resulted from over- discipline or physical punishment.

Signs and symptoms of physical abuse may be:

- Bruises, black eyes, welts, lacerations or rope marks
- Bone fractures, broken bones or skull fractures
- Open wounds, cuts, punctures or untreated injuries in various stages of healing
- Sprains, dislocations or internal injuries/bleeding
- Physical signs of being subjected to punishment or signs of being restrained
- A sudden change in behavior
- A child's report of physical abuse

### What is Neglect?

Neglect is the failure to provide for the child's basic needs. 43% of identified neglect cases were physical neglect, which includes unsafe housing, not being fed nutritionally adequate meals, inadequate clothing, and grossly inadequate hygiene. 37% of identified neglect cases were inadequate supervision of children and 21% were failure or delay in providing health care. Assessing child neglect requires consideration of cultural values and standards of care and recognition that poverty may contribute to the failure to provide the necessities of life.

The Study of National Incidence and Prevalence of Child Abuse use the following standardized categories and definitions of child neglect:

- Refusal of Health Care
- Delay in Health Care
- Abandonment

- Expulsion
- Other Custody Issues Other
- Physical Neglect Inadequate
- Supervision Inadequate
- Nurturance/Affection
- Chronic/Extreme Abuse or Domestic Violence
- Permitted Drug/Alcohol Abuse
- Permitted Other Maladaptive Behavior
- Refusal of Psychological Care
- Delay in Psychological Care
- Other Emotional Neglect
- Permitted Chronic Truancy
- Failure to Enroll/Other Truancy
- Inattention to Special Education Need

### What is Sexual Abuse?

Sexual abuse is the employment, use, persuasion, inducement, enticement, or coercion of any child to engage in, or assist any other person to engage in, any sexually explicit conduct or simulation of such conduct for the purpose of producing a visual depiction of such conduct.

This may include fondling a child's genitals, intercourse, incest, rape, sodomy, exhibitionism, voyeurism, exposure to pornography, or commercial exploitation through prostitution or pornographic material. Consensual sexual contact with a child is statutory rape. The age of consent for sexual contact is defined by each state.

Signs and symptoms of sexual abuse include:

- Bruises around the breasts or genital area
- Unexplained venereal disease or genital infections
- Unexplained vaginal or anal bleeding
- Torn, stained, or bloody underclothing
- A torn or scarred hymen
- Frequent urinary tract infections
- Sexual acting out,
- A child's report of sexually assault or rape
- Bruising or petechiae of the hard and soft palate or lacerations of the frenulum that can result from forced oral penetration

### What is Psychological Abuse?

Psychological/emotional abuse includes acts or omissions by the parents or caregivers. This can cause serious behavioral, cognitive, emotional, or mental disorders. Psychological abuse is almost always present when other forms of abuse are identified. This can include constant verbal abuse, harassment, belittling, humiliation, isolation from friends and family and intimidation. Signs and symptoms of psychological abuse include:

- Being emotionally upset or agitated
- Being extremely withdrawn and non-communicative or non-responsive
- Unusual behavior, like sucking, biting, or rocking Aggression, depression, eating disturbances and regression
- A child's report of being verbally or emotionally mistreated

### Withholding Medical Treatment

Withholding of medically indicated treatment is the failure to respond to the infant's life-threatening conditions by providing treatment (including appropriate nutrition, hydration, and medication) that in the treating physician's or physicians' reasonable medical judgment, will be most likely to be effective in ameliorating or correcting all such conditions. But the term does not include the failure to provide treatment (other than appropriate nutrition, hydration, and medication) to an infant when, in the treating physician's or physicians' reasonable medical judgment:

- The infant is chronically and irreversibly comatose
- The provision of such treatment would merely prolong dying; not be effective in ameliorating or correcting all of the infant's life-threatening conditions; or otherwise, be futile in terms of the survival of the infant
- The provision of such treatment would be virtually futile in terms of the survival of the infant and the treatment itself under such circumstances would be inhumane.
- This is a major concern with severely disabled newborns. Food and water must always be provided regardless of the extent of disabilities, and quality of life cannot be a criterion for deciding appropriate medical treatment,
- Federal regulations require Child Protective Services programs to actively investigate reported cases of withholding of medical treatment. Hospitals are required to observe the provisions of the law and to post notices of the law in newborn nurseries.

### Prenatal Exposure to Drugs

Pregnant women who abuse alcohol have exposed their fetuses to the serious mental and physical disabilities known as fetal alcohol syndrome. An estimated 73% of pregnant women have used alcohol sometime during their pregnancy. The incidence of fetal alcohol syndrome is 1.9 births per 1,000. Prenatal exposure to cocaine and other drugs also results in negative developmental disorders.

### **Shaken Baby Syndrome**

When a baby is vigorously shaken, the head moves back and forth. A baby's head and neck are susceptible to head trauma because the muscles are not fully developed, and the brain tissue is exceptionally fragile. Shaken Baby Syndrome occurs most frequently in infants younger than six months old, but it can occur up to age three. The sudden whiplash motion causes the injury to the baby. That motion can cause bleeding inside the head and increased pressure on the brain, causing the brain to pull apart. Often, there are no obvious outward signs. Shaken Baby Syndrome is one of the leading forms of fatal child abuse. Head trauma is the leading cause of disability due to abuse of infants. Shaken baby syndrome is often misdiagnosed and under diagnosed.

### **Munchausen's Syndrome by Proxy**

Munchausen's syndrome by proxy (MSBP) is when a parent commits physical abuse while trying to intentionally fabricate illnesses in their children. The existing research is based on a small number of cases and needs to be expanded. However, the research suggests that victims of MSBP experience significant psychological and psychiatric symptomatology in both childhood and adulthood. Most cases of MSBP are believed to go undetected, so the actual incidence of this



type of abuse is unknown. Because of the sometimes-extreme abuse inflicted by parents with MSBP (e.g., broken bones, poisoning), their children are at great risk for serious physical and psychiatric morbidity.

### Factors Influencing Child Abuse

The incidence of child maltreatment varies as a function of family income, family structure, family size, and the metropolitan status of the county. As circumstances deteriorate, maltreatment becomes more prevalent and more severe.

#### **Child characteristics:**

- The highest victimization rates were for the 0-3 age group, 13.9 per 1,000
- Victimization rates by race/ethnicity ranged from 4.4 per 1,000 for Asian/Pacific Islander to 25.2 per 1,000 for African American victims
- 43% of the fatalities were younger than 1 year of age, and 86% were younger than 6 years of age
- 38% of the fatalities were associated with neglect
- Girls were sexually abused more often than boys
- Boys had a greater risk of serious injury and emotional neglect than girls
- Children are vulnerable to sexual abuse from age three on
- Older children have greater opportunities for escape, and are more able to defend themselves and/or retaliate
- Pre-maturity, difficult temperament and mentally handicapped children have been associated with parents that are less responsive and less attentive to their needs
- Physical abuse peaks in the 4-8 year old age range. Psychological abuse peaks in the 6-8 year old range and remains at a similar level through adolescence

Research indicates that young children, ages 3 and younger, are the most frequent victims of child fatalities. NCANDS data for 2006 demonstrated that children younger than 1 year accounted for 44.2% of fatalities, while children younger than 4 years accounted for more than three-quarters (78.0%) of fatalities. These children are the most vulnerable for many reasons, including their small size, dependency, and inability to defend themselves. Fatal child abuse may be due to acute or chronic abuse. Repeated abuse over a period of time (e.g., battered child syndrome) is a chronic situation and an acute abuse may involve a single, impulsive incident (e.g., drowning, suffocating, or shaking a baby). In cases of fatal neglect, the child's death results from a caregiver's failure to act. The neglect may be chronic (e.g., extended malnourishment) or acute (e.g., an infant or child who drowns after being left unsupervised in the bathtub).

In 2006, 41.1% of child maltreatment fatalities were associated with neglect alone. Physical abuse alone was cited in almost one-quarter (22.4%) of reported fatalities. Another 31.4% of fatalities were the result of multiple maltreatment types. In 2006, one or both parents were responsible for 75.9% of child abuse or neglect fatalities.

14.7% of fatalities were the result of maltreatment by non-parent caretakers, and the remaining 9.5% represents unknown or missing information.

#### **Family characteristics**

- Children of single parents have a 77% greater risk of being harmed by physical abuse; an 87% greater risk of being harmed by physical neglect; and an 80% greater risk of suffering serious injury or harm from abuse or neglect.

- Children in the largest families were physically neglected at nearly three times the rate of those who came from single-child families.
- Children from families with annual incomes below \$15,000 as compared to children from families with annual incomes above \$30,000 per year were over 22 times more likely to experience some form of maltreatment.
- Children from the lowest income families were 18 times more likely to be sexually abused, almost 56 times more likely to be educationally neglected, and over 22 times more likely to be seriously injured from maltreatment.
- The estimated rate of neglect among families with four or more children was almost double the rate among families with three or fewer children.

### **Abuser Characteristics**

The ability to provide adequate care for a child depends partly on the parent's emotional maturity, coping skills, knowledge about children, mental capacity, and parenting skills. Alcohol or drug abuse is often present in cases of child neglect.

- 62% of perpetrators were female.
- 87% of all victims were maltreated by at least one parent.
- The most common pattern was a child victimized by a female parent acting alone.
- Neglect and physical abuse were more frequently perpetrated by a female parent.
- Sexual abuse was more frequently perpetrated by a male parent.
- The following are five characteristics of neglectful mothers
  - Impulse-ridden
  - Apathetic
  - Suffering from reactive depression
  - Mentally retarded
  - Psychotic
- High-risk parents may be identified using the following indicators
  - Poverty
  - Mental retardation
  - Drug abuse
  - Lack of social support
  - History of being maltreated
  - Methods of Assessing for potential abuse
  - Observing parent and infant interactions for indicators of poor bonding
  - Standard risk assessment instruments.

### **Impact of Abuse on Children**

Physical abuse or neglect is associated with a large number of interpersonal, cognitive, emotional, behavioral, and substance abuse problems. There is also an associated increase in psychiatric disorders and increased mental health services utilization. There is an association between physical abuse and the risk for suicidal behavior, particularly in adolescents. Aggressive and delinquent behaviors are frequently correlated with physical abuse.

Psychological maltreatment may have a stronger relationship to long-term psychological functioning than other forms of maltreatment. Psychological abuse is a stronger predictor than physical maltreatment of a wide array of problems, including internalizing and externalizing behaviors, social impairment, low self-esteem, suicidal behavior, as well as current and previous psychiatric diagnoses and hospitalizations.

A history of physical abuse increased a subject's odds of attempting suicide by almost 5 times, while a history of psychological abuse increased the odds of a suicide attempt by more than 12 times. Perceived emotional rejection by parents has been associated with poor adolescent and young adult outcomes in substance abuse and delinquency.

Abused children may have impaired cognitive abilities, poor academic achievement and deficits in both receptive and expressive language. Abused adolescents report deficits in social functioning, like impaired styles of interpersonal attachment, engaging in more aggression in their peer relationships, and exhibiting more abusive or coercive behaviors in dating relationships. Abuse victims are at increased risk for a variety of child and adolescent psychiatric diagnoses, including depressive disorders, anxiety disorders, conduct disorder, oppositional defiant disorder, attention-deficit/hyperactivity disorder and substance abuse.

### Reporting Child Abuse

Each State has specific agencies to receive and investigate reports of suspected child abuse and neglect. Usually, this is done by child protective services (CPS), within a Department of Social Services, Department of Human Resources, or Division of Family and Children Services. A list of that contact information is at the end of this course.

In some States, police departments also may receive reports of child abuse or neglect. If you don't know whom to call, you can call Childhelp USA, National Child Abuse Hotline at 1-800- 4-A-CHILD (1-800-422-4453; TDD 1-800-2-A-CHILD). This Hotline is available 24 hours, 7 days a week. They can tell you where to file your report and can help you make the report. State Toll-Free Child Abuse

Child abuse victims come into frequent contact with health professionals, but physicians often only treat their injuries. Because there is a lack of training on what to look for and how to ask about abuse, health professionals often fail to identify victims. Opportunities for intervention are missed and victims continue to suffer the adverse health consequences of physical and emotional abuse.

Early intervention with parents identified as high risk for neglect, using home health visitation, has proven to be an effective prevention strategy. Home visitors can initiate contact with the mothers during their pregnancy or at the time of their delivery in the hospital, and should provide follow-up in-home visits for up to 2 years.

Healthcare professionals are often the first to observe abuse and neglect, and their observations are often crucial in substantiating that abuse has occurred. They can help by:

- Reporting suspected cases of child abuse to Children's Protective Service
- Documenting abuse in the medical record
- Safeguarding evidence
- Providing medical advice, referrals, and safety planning
- Showing empathy and compassion
- Identifying the somatic signs and symptoms of abuse
- Evaluating the plausibility of explanations given for common injuries and conditions
- Providing expert testimony



- Assessing cognitive status and health factors that affect it
- Treating injuries or health problems that result from abuse
- Performing abuse screenings
- Encouraging clinics, hospitals, health maintenance organizations, or other medical providers to develop or adopt protocols for screening and responding to abuse Provide referrals to legal and social services
- Learning more about child abuse

Screening questions should always be asked in a private room, away from the batterer and preceded by assurances of strict confidentiality. Health care providers should also be trained to find ways to separate the patient from their parent if the latter demands to accompany the patient into the examining room.

### Summary

Child fatalities due to abuse and neglect are a serious problem in the United States. Fatalities disproportionately affect young children and most often are caused by one or both of the child's parents.

Child fatality review teams have been created to accurately count, respond to, and prevent child abuse and neglect fatalities, as well as other preventable deaths.

Prevention is one way of helping to prevent abuse, neglect and untimely deaths from occurring. The child fatality review process helps identify risk factors that may assist prevention professionals. These prevention teams are demonstrating effectiveness in translating review findings into action by partnering with child welfare and other child health and safety groups. In some States, review team annual reports have led to State legislation, policy changes, or prevention programs.

In 2003, the Office on Child Abuse and Neglect, within the Children's Bureau, Administration for Children and Families, U.S. Department of Health and Human Services, launched a Child Abuse Prevention Initiative to raise awareness of the issue in a much more visible and comprehensive way than ever before.

Today, "The Prevention Initiative" is an opportunity to work together in communities across the country to support parents and promote safe children and healthy families. Increasingly, this effort focuses on promoting protective factors that enhance the capacity of parents, caregivers, and communities to protect, nurture, and promote the healthy development of children. Healthcare professionals working in emergency rooms and clinics need to take the initiative to report child abuse findings to the proper authorities in a timely manner before deaths occur to our nation's innocents.